

# Whatever the size and nature of your printing needs, we can help.

## Ridings can help you to pick the best products for your business

Choosing the most suitable product for your business can be a daunting prospect. But it doesn't have to be this way: we can supply, service and manage the equipment to best suit your individual needs.

At Ridings we offer a wide range of devices based on your needs. We take great pride in the service and support we offer and we will always offer you independent and knowledgeable advice.

## Ridings can help with service and support

With our knowledge we can support your business growth by implementing a printing solution specific to your needs.

Our proactive and highly skilled customer service team means that queries are handled by real people who you can speak to in real time. We use the latest technology when remotely accessing our customers' network, this can be done in minutes and saves you time and hassle.

## Ridings can deliver customer care service

Looking after clients is our top priority. We assign every Ridings client to a Customer Care Manager who will ensure you have no qualms. Any queries will be handled by a professional manager who will supply bespoke training for your staff and recommend new concepts which may bring further benefits.

## Ridings can manage your software

Managing your printers can be confusing and time consuming. Our Autom8 software system allows you to control internal printing; this will help you reduce your costs. We also help you monitor maintenance calls automatically, ordering toners and collecting meter readings.

## Why choose Ridings?

- We supply and support the world's best desktop and office printers
- We offer independent advice on the best combination to choose.
- Our dedicated customer service teams will rapidly solve any problems.
- We are knowledgeable, friendly and accessible.

PRINTERS ⚙ TELEPHONE SYSTEMS ⚙ IT SERVICES

**RiDiNGS**  
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